

# Newsham Primary School Blyth

Warwick Street, Blyth, Northumberland. NE24 4NX

Tel: 01670 353124 Email: [admin@newshamprimary.northumberland.sch.uk](mailto:admin@newshamprimary.northumberland.sch.uk)



Headteacher: Mrs. Anne-Marie Armstrong

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Dear Parent/Carer,

## Safeguarding during school closure- COVID 19 pandemic

I am writing to you in my capacity as the primary safeguarding lead for the school to outline how myself, Mr Jones and Mrs Elton; who are also designated safeguarding leads, aim to continue to support families and children through the current school closure. We are available to support and safeguard all young people and to offer support and advice where we can. Please ring school, where you may be redirected to a mobile number, if you have any concerns or need advice regarding protecting or safeguarding a young person. We will endeavour to answer our phone lines between 9am and 2pm, when staff are in school. Outside of these times; in the event of no reply from school or where you have an urgent concern please speak to Northumberland safeguarding services at One Call on 01670 536400.

We already have and will continue to be, in regular contact with families in different ways, including conversations on how best to support individual circumstances. Here are the steps the school is taking to support:

- During the closure please ring school on the usual number 01670353124 during opening times of 9am-2pm. You may be provided with a mobile number to ring, if staff are not in the main office at any point.
- You may also use the [admin@newshamprimary.northumberland.sch.uk](mailto:admin@newshamprimary.northumberland.sch.uk) email which is checked regularly by our school business manager. Emails will be treated as the strictest confidence and forwarded to myself, Mr Jones or Mrs Elton. However this may not be the immediate response that can be achieved via a phone call.
- The whisper button on the website is also there for any safety concerns, which again will be picked up by safeguarding leads.
- Pupils may also continue to use the school telephone number and the whisper button on the web site to report any concerns to the school and we will do what we can to support and help.
- In the case of families currently involved in the child protection or EHA process, or who we recognise may be more vulnerable at this time, we will call you and your children regularly to continue to provide ongoing support; given that personal contact is not possible at this time.
- If any parent or family identifies that they too require this level of support, please ring school and let us know.
- We also recognise that pupils who have an EHC Plan in support of their special educational needs may also be more vulnerable during the school closure period and so we will be making regular telephone contact with those families and children too.
- **If you need to report an urgent concern or for some reason are unable to contact myself, Mr Jones or Mrs Elton please speak to Northumberland's front door to safeguarding services at One Call on 01670 536400.**

Yours sincerely

Mrs A M Armstrong

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